

RETURN GOODS AUTHORIZATION FORM

RV POWER PARTS PLUS, INC
P.O. BOX 3310
PLACIDA, FL 33946
PH# 941-697-9927 – FAX # 941-697-0325
Email: customerservice@rvpowerpartsplus.com

CUSTOMER NAME: _____

CUSTOMER ADDRESS: _____

CUSTOMER PHONE #: _____

CUSTOMER EMAIL: _____

DATE OF PURCHASE: _____

INVOICE #: _____

ITEM NUMBER: _____

REASON FOR RETURN: _____

CHECK ONLY ONE BOX: Please exchange for different item # _____

I understand my credit card will be billed for the difference if exchange item cost more than the returned item plus any new shipping charges that may apply. If exchange item cost less than returned item then a credit will be issued to your credit card account.

WARRANTY EXCHANGE-Unit defective under warranty!

Please refund credit to my credit card, less 10% re-stock fee and less the freight charges. Please allow 30 days for evaluation and credit to occur.

Items were defective upon receipt of order due to shipping damage, etc

for office use only: **RG# NUMBER:** _____ **DATE ISSUED:** _____

WARRANTY APPROVED: **WARRANTY DECLINED**

Reason for Decline _____

Return Instructions: All items must be returned to RV Power Parts Plus authorized Technical Support Team at the address listed below. To ensure proper credit, please include in the box a copy of the original invoice and a copy of the approved RGA FORM. If this is a Warranty Return please allow 30 days for items to be diagnostically tested and evaluated to determine the cause of failure. RV Power Parts Plus will not honor any warranties due to customer's negligence of use or installation.

RETURN TO: MASTER TECHS, INC.-17111 F. DRIVE SOUTH, MARSHALL, MICHIGAN 49068